Regence BlueShield of Idaho, Inc.: Silver 5000 POS

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to

https://regence.com/go/2021/policy/ID/Silver5000POSIFN or call 1 (888) 232-5763. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1 (888) 232-5763 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|---|
| What is the overall deductible? | In- <u>network</u> : \$5,000 individual / \$10,000 family per calendar year. Out-of- <u>network</u> : \$16,300 individual / \$32,600 family per calendar year. | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Certain <u>preventive care</u> and those services listed below as " <u>deductible</u> does not apply" or as "No charge." | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at healthcare.gov/coverage/preventive-care-benefits/. |
| Are there other <u>deductibles</u> for specific services? | Yes. \$2,000 per individual for <u>prescription drug</u> <u>coverage</u> . There are no other specific <u>deductibles</u> . | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | In-network: \$8,550 individual / \$17,100 family per calendar year. Out-of-network: \$81,500 individual / \$163,000 family per calendar year. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Pediatric vision services, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a network provider? | Yes. See https://regence.com/go/ID/IFN or call 1 (888) 232-5763 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |

| Do you need a <u>referral</u> to | |
|----------------------------------|--|
| see a specialist? | |

No.

You can see the <u>specialist</u> you choose without a <u>referral</u>.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical | Sarvisas Vau May | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|---|---|---|--|--|
| Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| | Primary care visit to treat an injury or illness | \$15 <u>copay</u> / office visit, <u>deductible</u> does not apply; 20% <u>coinsurance</u> for all other services | 60% coinsurance | Coverage includes primary care visits at a retail clinic. <u>Copayment</u> applies to each in- <u>network</u> office visit only. | |
| If you visit a health care <u>provider's</u> office or clinic | <u>Specialist</u> visit | \$80 <u>copay</u> / office visit, <u>deductible</u> does not apply; 20% <u>coinsurance</u> for all other services | 60% coinsurance | All other services are covered at the coinsurance specified, after deductible. | |
| | Preventive care/screening/ immunization | No charge | 60% coinsurance | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | 20% coinsurance | 60% coinsurance | - None | |
| ii you nave a test | Imaging (CT/PET scans, MRIs) | 20% coinsurance | 60% coinsurance | None | |
| Preferred generic drugs & generic drugs | | \$10 copay / preferred retail prescription \$20 copay / preferred mail order prescription 25% coinsurance / retail prescription 20% coinsurance / mail order prescription | | No coverage for <u>prescription drugs</u> not on the Drug List. <u>Deductible</u> does not apply for preferred brand insulin, preferred generic drugs, generic drugs and drugs | |
| treat your illness or condition | Preferred brand drugs | 30% <u>coinsurance</u> / retail prescription 25% <u>coinsurance</u> / mail order prescription | | specifically designated as preventive for treatment of certain chronic diseases that are on the Optimum | |
| More information about prescription drug coverage is available at https://regence.com/go/2021/ID/6tier | Brand drugs | 50% <u>coinsurance</u> / retail prescription 45% <u>coinsurance</u> / mail order prescription | | Value Medication List. 90-day supply / retail prescription (your cost share is | |
| | Preferred <u>specialty</u> <u>drugs</u> & <u>specialty drugs</u> | 40% <u>coinsurance</u> / preferred retail prescription 50% <u>coinsurance</u> / retail prescription | 60% <u>coinsurance</u> / retail prescription | per 30-day supply) 90-day supply / mail order prescription 30-day supply / specialty drug retail prescription Specialty drugs are not available through mail order. Cost shares for preferred brand insulin will not exceed \$100 / 30-day supply retail prescription or \$200 / 90- | |

| Common Madical | Common Medical Services You May What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|---|---|---|---|
| Event | Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| | | | | day supply mail order prescription. No charge for certain preventive drugs, women's contraceptives and immunizations at a participating pharmacy. The first fill of specialty drugs for hemophilia may be provided by a retail pharmacy; additional refills must be provided by a specialty pharmacy or a specialty pharmacy designated as a hemophilia treatment center. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | 60% coinsurance | None |
| | Physician/surgeon fees | 20% coinsurance | 60% coinsurance | |
| | Emergency room care | 20% coinsurance | 20% coinsurance | In-network deductible applies to in-network and out-of- |
| | Emergency medical transportation | 20% coinsurance | 20% coinsurance | network services. |
| If you need immediate medical attention | <u>Urgent care</u> | \$80 copay / office visit, deductible does not apply; 20% coinsurance for all other services | 60% <u>coinsurance</u> | Copayment applies to each in-network office visit only. All other services are covered at the coinsurance specified, after deductible. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 20% coinsurance | 60% coinsurance | \$2,000 / day for inpatient non-emergency admission in non-participating facilities |
| Stay | Physician/surgeon fees | 20% coinsurance | 60% coinsurance | None |
| If you need mental | Outpatient services | 20% coinsurance | 60% coinsurance | None |
| health, behavioral health, or substance abuse services | Inpatient services | 20% coinsurance | 60% coinsurance | \$2,000 / day for inpatient non-emergency admission in non-participating facilities |
| | Office visits | 20% coinsurance | 60% coinsurance | Cost sharing does not apply for preventive services. |
| If you are pregnant | Childbirth/delivery professional services | 20% coinsurance | 60% coinsurance | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care |

| Common Medical | Services You May | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|--|---|--|---|--|
| Event | Need Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| | Childbirth/delivery facility services | 20% <u>coinsurance</u> | 60% coinsurance | may include tests and services described elsewhere in the SBC (i.e. ultrasound). \$2,000 / day for inpatient non-emergency admission in non-participating facilities | |
| | Home health care | 20% coinsurance | 60% coinsurance | None | |
| | Rehabilitation services | 20% coinsurance | 60% coinsurance | 20 outpatient visits / year Includes physical therapy, occupational therapy and speech therapy. \$2,000 / day for inpatient non-emergency admission in non-participating facilities | |
| If you need help recovering or have other special health needs | Habilitation services | 20% coinsurance | 60% coinsurance | 20 outpatient visits / year Includes physical therapy, occupational therapy and speech therapy. \$2,000 / day for inpatient non-emergency admission in non-participating facilities | |
| | Skilled nursing care | 20% coinsurance | 60% coinsurance | 30 inpatient days / year | |
| | <u>Durable medical</u> <u>equipment</u> | 20% coinsurance | 60% coinsurance | None | |
| | <u>Hospice services</u> | 20% coinsurance | 60% coinsurance | None | |
| | Children's eye exam | No charge for VSP doctor | 50% <u>coinsurance</u> , <u>deductible</u> does not apply | 1 routine eye examination / year for individuals under age 19 | |
| | Children's glasses | No charge* for VSP doctor | 50% <u>coinsurance</u> , <u>deductible</u> does not apply | 1 pair of lenses / year 1 set of frames / year Glasses limited to individuals under age 19. *Frames limited to Otis & Piper Eyewear Collection. | |
| If your child needs dental or eye care | Children's dental check- up | No charge | No charge | 2 cleanings* / year 2 preventive oral examinations / year Coverage limited to individuals under age 19. *Coverage may include another cleaning, refer to your plan for further information. Coverage includes basic and major dental services for individuals under age 19, refer to your plan for further information. | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion, except when performed to preserve the life of the enrolled female individual
- Bariatric surgery
- Cosmetic surgery, except congenital anomalies
- Dental care (Adult)
- Hearing aids, except for dependent children
- Infertility treatment
- Long-term care

- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care, except for diabetic patients
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

- Chiropractic care, spinal manipulations only
- Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1 (877) 267-2323 ext. 61565 or cciio.cms.gov or your state insurance department. You may also contact the <u>plan</u> at 1 (888) 232-5763. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit HealthCare.gov or call 1 (800) 318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the plan at 1 (888) 232-5763 or visit regence.com or the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform. You may also contact the Idaho Department of Insurance by calling 1 (208) 334-4250 or the toll-free message line at 1 (800) 721-3272; by writing to the Idaho Department of Insurance, Consumer Affairs, 700 W State Street, 3rd Floor; P.O. Box 83720, Boise, ID 83720-0043; through the Internet at: doi/Idaho.gov; or by E-mail at: consumeraffairs@doi.idaho.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1 (888) 232-5763.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,000 |
|---|---------|
| Specialist copayment | \$80 |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other coinsurance | 20% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

| In this example, Peg would pay: | | |
|---------------------------------|--|--|
| Cost Sharing | | |
| \$5,000 | | |
| \$11 | | |
| \$1,443 | | |
| What isn't covered | | |
| \$61 | | |
| \$6,515 | | |
| | | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$5,000 |
|-----------------------------------|---------|
| ■ Specialist copayment | \$80 |
| ■ Hospital (facility) coinsurance | 20% |
| Other coinsurance | 20% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

\$12,700

Total Example Cost

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$ 5,600 | | |
|---------------------------------|-----------------|--|--|
| In this example, Joe would pay: | | | |
| Cost Sharing | | | |
| Deductibles | \$877 | | |
| Copayments | \$354 | | |
| Coinsurance | \$937 | | |
| What isn't covered | | | |
| Limits or exclusions | \$178 | | |
| The total Joe would pay is | \$2,346 | | |

¢5 600

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,000 |
|---|---------|
| ■ Specialist copayment | \$80 |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other coinsurance | 20% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 | |
|---------------------------------|---------|--|
| In this example, Mia would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$2,090 | |
| <u>Copayments</u> | \$565 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$2,655 | |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

NONDISCRIMINATION NOTICE

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Regence does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Regence:

Provides free aids and services to people with disabilities to communicate effectively with us. such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, and accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services listed above, please contact:

Medicare Customer Service

1-800-541-8981 (TTY: 711)

Customer Service for all other plans

1-888-344-6347 (TTY: 711)

If you believe that Regence has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our civil rights coordinator below:

Medicare Customer Service

Civil Rights Coordinator MS: B32AG, PO Box 1827 Medford, OR 97501 1-866-749-0355, (TTY: 711) Fax: 1-888-309-8784 medicareappeals@regence.com

Customer Service for all other plans

Civil Rights Coordinator MS CS B32B, P.O. Box 1271 Portland, OR 97207-1271 1-888-344-6347, (TTY: 711) CS@regence.com You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F HHH Building Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language assistance

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-344-6347 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-344-6347 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-344-6347 (TTY: 711) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-344-6347 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-344-6347 (телетайп: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-344-6347 (ATS : 711)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-888-344-6347 (TTY:711)まで、お電話にてご連絡ください。

Díí baa akó nínízin: Díí saad bee yáníłti'go **Diné Bizaad**, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-888-344-6347 (TTY: 711.)

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea te ke lava 'o ma'u ia. ha'o telefonimai mai ki he fika 1-888-344-6347 (TTY: 711)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-344-6347 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711)

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិកឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-888-344-6347 (TTY: 711)។

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-888-344-6347 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachdienstleistungen zur Verfügung. Rufnummer: 1-888-344-6347 (TTY: 711)

ማስታወሻ:- የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያባዝዎት ተዘጋጀተዋል፤ በሚከተለው ቁጥር ይደውሉ 1-888-344-6347 (መስጣት ለተሳናቸው:- 711)።

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-888-344-6347 (телетайп: 711)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-888-344-6347 (टिटिवाइ: 711

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-888-344-6347 (TTY: 711)

MAANDO: To a waawi [Adamawa], e woodi balloojima to ekkitaaki wolde caahu. Noddu 1-888-344-6347 (TTY: 711)

โปรดทราบ: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-344-6347 (TTY: 711)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-888-344-6347 (TTY: 711)

Afaan dubbattan Oroomiffaa tiif, tajaajila gargaarsa afaanii tola ni jira. 1-888-344-6347 (TTY: 711) tiin bilbilaa.

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 711) -344-348-1 تماس بگیرید.

ملحوظة: إذا كنت تتحدث فاذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 6347-344-888-1 (رقم هاتف الصم والبكم 711 :TTY)