Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Regence BlueCross BlueShield of Utah: Bronze Essential 7500 EPO

Coverage for: Individual and Eligible Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to

regence.com/go/2020/policy/UT/BronzeEssential7500EPO or call 1 (888) 231-8424. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1 (888) 231-8424 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$7,500 individual / \$15,000 family per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Certain <u>preventive care</u> and those services listed below as " <u>deductible</u> does not apply" or as "No charge".	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at healthcare.gov/coverage/preventive-care-benefits/.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,150 individual / \$16,300 family per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, <u>balance-billed</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See regence.com/go/UT/IFN or call 1 (888) 231-8424 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

Coverage Period: 1/1/2020 – 12/31/2020

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Madical	Services You May Need	What You Will Pay		Limitations Eventions 8 Other Instant	
Common Medical Event		In-network Provider (You will pay the least)	Out-of-network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	 \$60 <u>copay</u> / office visit \$20 <u>copay</u> / visit at a retail clinic <u>Deductible</u> does not apply for these visits 10% <u>coinsurance</u> for all other services 	Not covered	<u>Copayment</u> applies to each in- <u>network</u> upfront office visit only (limit of 3 upfront visits / year, combined with urgent care visits). All other services are severed at the	
	<u>Specialist</u> visit	\$60 <u>copay</u> / office visit <u>Deductible</u> does not apply for these visits 10% <u>coinsurance</u> for all other services	Not covered	care visits). All other services are covered at the <u>coinsurance</u> specified, after <u>deductible</u> .	
	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
lf have a test	<u>Diagnostic test</u> (x-ray, blood work)	10% coinsurance	Not covered	None	
If you have a test	Imaging (CT/PET scans, MRIs)	10% coinsurance	Not covered		

Common Medical		What You Will Pay		Limitations Exceptions 8 Other Immertant	
Common Medical Event	Services You May Need	In-network Provider (You will pay the least)	Out-of-network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Preferred generic drugs & generic drugs	 \$15 <u>copay</u>* / preferred retail prescription \$30 <u>copay</u> / preferred mail order prescription 10% <u>coinsurance</u>* / retail prescription 5% <u>coinsurance</u> / mail order prescription 10% <u>coinsurance</u> / self-administrable cancer chemotherapy retail and mail order prescription 		No coverage for <u>prescription drugs</u> not on the Drug List. No coverage for <u>prescription drugs</u> from an out-of- <u>network</u> pharmacy. <u>Deductible</u> does not apply for preferred generic drugs. Limited to a 90-day supply retail (1 <u>copayment</u> per 30-day supply), 90-day supply mail order, self-administrable	
If you need drugs to treat your illness or condition	Preferred brand drugs	20% <u>coinsurance</u> * / retail prescription 15% <u>coinsurance</u> / mail order prescription 10% <u>coinsurance</u> / self-administrable cancer chemotherapy retail and mail order prescription		cancer chemotherapy and <u>specialty drugs</u> (including preferred). No charge for certain preventive drugs, women's contraceptives and immunizations at a participating pharmacy. The first fill for designated <u>specialty drugs</u> (including preferred) may be provided at a retail pharmacy, additional refills and any fills for other non-designated <u>specialty drugs</u> (including preferred) must be provided at a specialty pharmacy. Medications used as part of an outpatient cancer drug treatment regimen that is provided and dispensed in a professional setting will be subject to these prescription benefits. *\$5 off <u>copayment</u> or 5% off <u>coinsurance</u> discount when filled at a preferred pharmacy.	
More information about prescription drug coverage is available at regence.com/go/druglist/ 2020/UT/6tier.	Brand drugs	50% <u>coinsurance</u> * / retail prescription 45% <u>coinsurance</u> / mail order prescription 10% <u>coinsurance</u> / self-administrable cancer chemotherapy retail and mail order prescription			
	Preferred <u>specialty drugs</u> & <u>specialty drugs</u>	40% <u>coinsurance</u> / preferred retail prescription 50% <u>coinsurance</u> / retail prescription 10% <u>coinsurance</u> / self-administrable cancer chemotherapy prescription			
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	Not covered	None	
surgery	Physician/surgeon fees	10% coinsurance	Not covered	None	

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Common Medical Event	Services You May Need	In-network Provider (You will pay the least)	Out-of-network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Emergency room care	10% coinsurance	10% coinsurance	In-network and out-of-network services apply to the	
	Emergency medical transportation	10% coinsurance	10% coinsurance	in- <u>network</u> and out-oi- <u>network</u> services apply to the	
If you need immediate medical attention	<u>Urgent care</u>	 \$60 <u>copay</u> / office visit <u>Deductible</u> does not apply for these visits 10% <u>coinsurance</u> for all other services 	Not covered	<u>Copayment</u> applies to each in- <u>network</u> upfront office visit only (limit of 3 upfront visits / year, combined with primary and specialist care visits). All other services are covered at the <u>coinsurance</u> specified, after <u>deductible</u> .	
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance	Not covered	None	
Stay	Physician/surgeon fees	10% coinsurance	Not covered	None	
lf you need mental health, behavioral	Outpatient services	10% coinsurance	Not covered	None	
health, or substance abuse services	Inpatient services	10% coinsurance	Not covered	None	
	Office visits	10% coinsurance	Not covered	Adoption coverage is paid at the in- <u>network</u> benefit, limited to \$4,000 / pregnancy. The adoption indemnity benefit is not exchangeable for infertility treatment	
If you are pregnant	Childbirth/delivery professional services	10% coinsurance	Not covered	benefits. <u>Cost sharing</u> does not apply to certain <u>preventive</u> services. Depending on the type of services, coinsurance	
	Childbirth/delivery facility services	10% coinsurance	Not covered	or <u>deductible</u> may apply. Maternity care may include tea and services described elsewhere in the SBC (i.e. ultrasound).	

Common Medical	Services You May Need	What You Will Pay		Limitations Exacutions & Other Important	
Event		In-network Provider (You will pay the least)	Out-of-network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Home health care	10% coinsurance	Not covered	Limited to 30 visits / year.	
If you need help recovering or have other special health needs	Rehabilitation services	10% <u>coinsurance</u>	Not covered	Limited to 30 inpatient days / year for rehabilitation and skilled nursing care combined. Limited to 20 outpatient visits combined / year. Includes physical therapy, speech therapy, and occupational therapy.	
	Habilitation services	10% coinsurance	Not covered	Limited to 30 inpatient days and 20 outpatient visits combined / year. Includes physical therapy, speech therapy, and occupational therapy.	
	Skilled nursing care	10% coinsurance	Not covered	Limited to 30 inpatient days / year for rehabilitation and skilled nursing care combined.	
	Durable medical equipment	10% coinsurance	Not covered	None	
	Hospice services	10% coinsurance	Not covered	Limited to 14 inpatient or outpatient respite days / lifetime.	
	Children's eye exam	No charge for VSP doctor	Not covered	Limited to 1 routine examination / year for individuals under age 19.	
If your child needs dental or eye care	Children's glasses	No charge* for VSP doctor	Not covered	Limited to 1 pair of lenses (2 lenses) and 1 frame / year for individuals under age 19. *Frames are limited to the Otis & Piper Eyewear Collection.	
	Children's dental check-up	No charge	Not covered	Limited to 2 cleanings and 2 preventive oral examinations / year for individuals under age 19.	

Excluded Services & Other Covered Services:

Exclusion Examples

The following examples of limitations and exclusions are included to illustrate the types of conditions, treatments, services, supplies or accommodations that may not be covered under your plan, including related secondary medical conditions and are not all inclusive:

- charges in connection with reconstructive or plastic surgery that may have limited benefits, such as a chemical peel that does not alleviate a functional impairment;
- complications relating to services and supplies for, or in connection with, gastric or intestinal bypass, gastric stapling, or other similar surgical procedure to facilitate weight loss, or for, or in connection with, reversal or revision of such procedures, or any direct complications or consequences thereof;
- complications by infection from a cosmetic procedure, except in cases of reconstructive surgery: •
 - when the service is incidental to or follows a surgery resulting from trauma, infection or other diseases of the involved part; or
 - related to a congenital disease or anomaly of a covered child that has resulted in functional defect; or
- complications that result from an injury or illness resulting from active participation in illegal activities. •

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

• Abortion (except in cases of rape, incest or to	Dental care (Adult)	Private-duty nursing
avert the death of the mother)	Hearing aids	Routine eye care, including vision hardware (Adult)
Acupuncture	Infertility treatment	Routine foot care, except for diabetic patients
Bariatric surgery	a long form core	Misisht lass an average uplace as wired by law

- Cosmetic surgery, except congenital anomalies
- Long-term care

- Weight loss programs, unless required by law

Other Covered Services (Limitations may apply to	overed Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)			
Chiropractic care, spinal manipulations only	 Non-emergency care when traveling outside the U.S. 			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1 (877) 267-2323 x61565 or cciio.cms.gov or your state insurance department. You may also contact the plan at 1 (888) 231-8424. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1 (800) 318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the plan at 1 (888) 231-8424 or visit regence.com or the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform. You may also contact the Utah Department of Insurance by calling 1 (801) 538-3077 or the toll-free message line at 1 (800) 439-3805; by writing to the Utah Department of Insurance, State Office Building Suite 3110, Salt Lake City, UT 84114-6901; through the Internet at: www.insurance.utah.gov; or by E-mail at: healthappeals.uid@utah.gov.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1 (888) 231-8424.

——To see examples of how this plan might cover costs for a sample medical situation, see the next section.—



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)	network pre-natal (a year of routine in-network care of a well-			Mia's Simple Fracture (in-network emergency room visit and follow up care)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$7,500 \$60 10% 10%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$7,500 \$60 10% 10%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$7,500 \$60 10% 10%
This EXAMPLE event includes services like Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood work</i>) Specialist visit (<i>anesthesia</i>)	:	This EXAMPLE event includes services like:Primary care physician office visits(including disease education)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter)		This EXAMPLE event includes services like:Emergency room care(including medical supplies)Diagnostic test (x-ray)Durable medical equipment (crutches)Rehabilitation services (physical therapy)	
Total Example Cost \$12,800		Total Example Cost	\$7,400	Total Example Cost	\$1,925
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$7,500	Deductibles	\$5,412	Deductibles	\$1,636
Copayments	\$36	Copayments	\$749	Copayments	\$261
Coinsurance	\$471	Coinsurance \$0		Coinsurance \$0	
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$255	Limits or exclusions	\$0
The total Peg would pay is	\$8,067	The total Joe would pay is	\$6,416	The total Mia would pay is	\$1,897

NONDISCRIMINATION NOTICE

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Regence does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Regence:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, and accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services listed above, please contact:

Medicare Customer Service

1-800-541-8981 (TTY: 711)

Customer Service for all other plans

1-888-344-6347 (TTY: 711)

If you believe that Regence has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our civil rights coordinator below:

Medicare Customer Service

Civil Rights Coordinator MS: B32AG, PO Box 1827 Medford, OR 97501 1-866-749-0355, (TTY: 711) Fax: 1-888-309-8784 medicareappeals@regence.com

Customer Service for all other plans

Civil Rights Coordinator MS CS B32B, P.O. Box 1271 Portland, OR 97207-1271 1-888-344-6347, (TTY: 711) CS@regence.com You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F HHH Building Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language assistance

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-888-344-6347 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-344-6347 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-344-6347 (TTY: 711) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-344-6347 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-344-6347 (телетайп: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-344-6347 (ATS : 711)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-888-344-6347 (TTY:711)まで、お電話にてご連絡ください。

Díí baa akó nínízin: Díí saad bee yáníłti'go **Diné Bizaad**, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-888-344-6347 (TTY: 711.)

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea te ke lava 'o ma'u ia. ha'o telefonimai mai ki he fika 1-888-344-6347 (TTY: 711)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-344-6347 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711) ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើរអ្នក។ ចូរ ទូរស័ព្ទ 1-888-344-6347 (TTY: 711)។

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ

ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-888-344-

6347 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachdienstleistungen zur Verfügung. Rufnummer: 1-888-344-6347 (TTY: 711)

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УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-888-344-6347 (телетайп: 711)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-888-344-6347 (टिटिवाइ: 711

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-888-344-6347 (TTY: 711)

MAANDO: To a waawi [Adamawa], e woodi balloojima to ekkitaaki wolde caahu. Noddu 1-888-344-6347 (TTY: 711)

โปรดทราบ: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-344-6347 (TTY: 711)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-888-344-6347 (TTY: 711)

Afaan dubbattan Oroomiffaa tiif, tajaajila gargaarsa afaanii tola ni jira. 1-888-344-6347 (TTY: 711) tiin bilbilaa.

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 711) 6347-6347-1 تماس بگیرید.

ملحوظة: إذا كنت تتحدث فاذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 6347-348-888-1 (رقم هاتف الصم والبكم TTY: 711)